



## Limited Lifetime Warranty *Wood Brothers Industries (“WBI”)*

For the lifetime of the original purchaser, at the original residential place of installation of the Hero Water Conditioner, or at a new or different location, providing a Hero dealer removes and reinstalls said system, *WBI* warrants the following:

### LIFETIME WARRANTY

- **Resin (Media) Tank**
- **Salt (Brine) Tank**
- **Ion Exchange Resin (Valid Only If Carbon Changed Every 5 Years)**  
\*Excludes Reticulated Carbon Cubes
- **Control Valve Body**

Free of all costs to you except transportation and labor charges, we warrant that we will replace or repair the fiberglass resin (media) tank, polyethylene salt (brine) tank, the high capacity ion exchange resin, and valve body, if for any reasons it is found to be defective, because of faulty materials or workmanship.

### TEN YEAR WARRANTY

- **Electronics**
- **Valves**
- **All Other Parts**

We warrant that for ten (10) years from the date of installation, we will replace any part not listed above at no charge to you except for transportation and standard labor charges.

### GENERAL PROVISIONS

This warranty does not apply to any commercial or industrial installations or to any part of the water conditioner which has been subjected to misuse, neglect, alteration or accident, or to any damage caused by fire, flood, freezing, Acts of God, or any other casualty, or if said water conditioner is moved by anyone other than a Hero dealer, or if the original serial numbers have been removed. Fouling or damage to the resin caused by iron, sulfur, bacterial iron, silt, sand, tannins, organics, bacteria or chlorine voids the warranty on the resin.

These warranties are in lieu of all other warranties expressed or implied, and we do not authorize any person to assume for us any other obligation on the sale of this water conditioner. No responsibility is assumed for delays or failure to meet these warranties caused by strike, government regulations or other circumstances beyond the control of *WBI*.

ANY IMPLIED WARRANTIES OF FITNESS OR MERCHANTABILITY ARE LIMITED TO THE TERMS OF THIS EXPRESSED WARRANTY AND THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THOSE HEREIN. THE SELLER SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_

Model \_\_\_\_\_

Serial \_\_\_\_\_

Date Installed \_\_\_\_\_



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