Five Year Limited Warranty

Manufacturer warrants its Pro Series drinking water system to be free from defects in material and workmanship for a period of five years from the date of purchase when installed within operating conditions listed below

We will repair or replace any part of the water system found to be defective in operation because of defective parts or workmanship. This warranty does not cover the disposable sediment and carbon filters whose life depends on feed water conditions. The reverse osmosis membrane is covered for manufacturing defects only, and if required prefilter conditions to the membrane are not followed the membrane will not be covered.

Warranty Valid Only If Operated Within Conditions Listed Below

- If installed on chlorinated water system, pre-filters must be replaced at least once a year. Evidence of chlorine damage to membrane will void warranty.
- B. Feed water supply must be between 40 and 100 psi
- C. The water temperature must be between 40 and 90.
- D. The PH of feed water must be within range of 3-11.
- E. The Total Dissolved Solids (TDS) Must not exceed 2000 PPM

Warranty Service Policy

All replacement filters must be Pro Series filters or membranes or the warranty is void. To obtain warranty service we ask that the proceeding policy be followed:

- A. Contact dealer unit was purchased thru, or contact the factory for a dealer nearest you.
- B. Shipping and handling must be prepaid for any part returned under warranty.
- C. Any part(s) returned and determined to be not covered under warranty will be repaired or replaced and charged at retail cost for parts and shipping.

This warranty will not cover damage due to: occurrences of neglect, misuse, alteration, accident, misapplication, fire, flood, act of God or freezing and hot water.

Our limitations of this warranty are to repair or replace defective parts of the Reverse Osmosis system and we assume no liability for incidental and consequential damages from corrosion or other causes. Labor to repair or replace defective parts is not covered under warranty.

This warranty gives you specific legal rights, you may have other rights which vary from state to state.